

## HOW TO UPGRADE THE FIRMWARE ON YOUR dB9PRO mp3 player – D-VRMP1 (Windows only) – Voice Activated Upgrade

Here is the method to get your device back up and running again. It should take around 5-7 minutes at most. It's almost like updating your computer BIOS, but you will actually be updating the firmware on your recorder.

Please go to this folder:

<https://www.dropbox.com/sh/7lpkd5cyepm9wm0/AABxe0jWCftrkC8V0PivxQF8a?dl=0>

Please download the files from this folder into a new folder on your desktop. There should be 5 files in the folder including a Setup.exe file.

Please also download the following firmware update file in a different folder:

[https://www.dropbox.com/s/8f46ts1ap6x4qxz/D-VRMP1-VOR-RECORDER\\_A40\\_3315D\\_VOX\\_201701027\\_800%281%29.fw?dl=0](https://www.dropbox.com/s/8f46ts1ap6x4qxz/D-VRMP1-VOR-RECORDER_A40_3315D_VOX_201701027_800%281%29.fw?dl=0)

Please run the file called: Setup.exe from the first folder.

This will start an installation called the Audio Product Tool. Please let the installation complete.

Please insert the non-working device into the USB port and wait for a few seconds.

Once this is done, please open the software and when it prompts you to open a file, please select the firmware update file mentioned above and click ok.

Then you will see at the top of the window in the software that it shows 1 device (USB).



In the right part of the software window, you have various options. Please uncheck 'flash erase' as an option.

Only 'Production' should be checked.

Now click the button in the software called 'Down'.

The firmware should start getting upgraded and you will see the progress. Let it finish.

Physically remove the device (do not eject).

You will see the light glowing for a bit when the device is removed.

Let it glow and go out completely. Please wait for about 5 seconds and then insert the device back into the USB port and check to see if it works.

Please let us know how it goes.